

## **Hillside Homecare Data Privacy Policy**

Data Protection Act 1998 (DPA) EU General Data Protection Regulation 2018 (GDPR).

### **Notice Objective**

To collect and use personal information fairly and transparently by providing access to personal data

retained and provide greater choice and control over how it's used.

**Who is responsible for what personal data is collected, how it's retained and how it's**

### **processed:**

Hillside Homecare have assigned a Data Controller, responsible for data collection, manual processing and the protection of personal information. The Data Controller will make information available to its data subjects on request (the individuals whom the data relates to), so far as practicable or when legally obliged to do so.

- The name of Hillside Homecare Data Controller and Data Protection Officer is Fiona Faith

### **Responsibilities of the Data Controller:**

- What information is being collected
- Who collects it
- How it's collected
- Why it's being collected
- How it will be used
- Who it will be shared with
- How it is protected
- What will be the effect of this on the individuals concerned
- If the intended use is likely to cause individuals to object or complain

What personal information is being collected:

Hillside Homecare collect and retain the following information:

- Contact names
- Contact address
- Telephone number
- Contact Email address
- Medical History where appropriate

### **Request For Consent:**

The European Union General Data Protection Regulation (GDPR), regulated by the Information Commissioners Office sets a high standard for consent. Consent means offering people genuine choice and control over how organisations use data. Consent requires a positive opt-in and not any other method of consent by default.